

<b>SUBJECT:</b>	<b>PUBLIC PROTECTION PERFORMANCE REPORT</b>
<b>MEETING:</b>	<b>Licensing &amp; Regulatory Committee</b>
<b>DATE:</b>	<b>10<sup>th</sup> November 2015</b>
<b>DIVISION/WARDS AFFECTED:</b>	<b>All</b>

**1. PURPOSE:**

- 1.1 To inform Members of service delivery and performance across the Public Protection division, which comprises Environmental Health, Trading Standards and Licensing.

**2. RECOMMENDATIONS:**

- 2.1 To consider and comment on the contents of the accompanying report entitled 'Public Protection Performance report for the year 2014/15 and Quarter One 15/16'

**3. KEY ISSUES:**

- 3.1 Strong Communities Select Committee received a performance report covering Public Protection services on 14<sup>th</sup> September 2015. This was in response to a Cabinet report in January 2015 recommending this Committee monitors any changes in our performance, further to budget reductions implemented for 2014/15.
- 3.2 On 7<sup>th</sup> January 2015 Cabinet requested regular six monthly reports to Strong Communities Committee to monitor performance over time. In this way, any negative impacts could be assessed and acted upon if necessary. To widen Member involvement and understanding of the range of Public Protection services delivered, it will assist to also report on performance via Licensing & Regulatory Committee.
- 3.3 The attached report summarises recent performance and highlights the following:-
- The four service teams, for the vast majority of services they deliver, meet the Authority's legal obligations in relation to Public Protection services.
  - Some proactive work, for example animal health visits and housing inspections, has decreased as a consequence of prioritising reactive work. 3145 new requests for service were responded to in the 2014/15 year.

- Line managers will need to monitor workloads, prioritise and respond as necessary. Team performance is highly dependent upon the continued hard work, professionalism and good health of its staff.
- Six monthly reports will be made to both Strong Communities and this Committee, to review the impact of budget reductions on Public Protection performance.
- Recent audits, by Wales Audit Office and Food Standards Agency Wales, indicate current performance is satisfactory within Environmental Health, but the service would struggle to take on any new statutory duties that protect the public and the environment.

#### **4. REASONS:**

- 4.1 The Cabinet decision log from 7<sup>th</sup> January 2015 states:- 'Noting the continually changing legislative landscape in the future, it was decided Strong Communities Select Committee would receive six monthly performance reports on Public Protection services'. This will be supplemented by also reporting performance to the Licensing & Regulatory Committee.

#### **5. RESOURCE IMPLICATIONS:**

None as a consequence of this report.

#### **6. SUSTAINABLE DEVELOPMENT AND EQUALITY IMPLICATIONS:**

- 6.1 The 'Equality Challenge' was completed for Cabinet on 7<sup>th</sup> January 2015, together with the 'Equality Impact Assessment' and 'Sustainable Development Checklist' forms. This report only serves to update the position in relation to performance, and hence does not require a further assessment.
- 6.2 As per 3.2 above, the impact on Public Protection service recipients will be reviewed and reported to Strong Communities Select committee every six months. The same half yearly reports will also be submitted to the Licensing & Regulatory Committee.

#### **7. SAFEGUARDING AND CORPORATE PARENTING IMPLICATIONS**

There are no implications in this report concerning safeguarding and corporate parenting.

#### **8. CONSULTEES:**

Previously circulated to SLT, Cabinet Members, Chairs of Select Committees, Head of Legal Services prior to Strong Communities Select on 14<sup>th</sup> September 2015.

#### **9. BACKGROUND PAPERS:**

Report to Cabinet, 7<sup>th</sup> January 2015, entitled 'Review of Service Delivery in Public Protection Department'.

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